How to Order
Identifying Your Vehicle

Please tell us the Serial Number of Your Vehicle

When building a vehicle for a customer we design many features to their specification, therefore when ordering certain types of spare parts we will require the serial number to be able to correctly identify the parts you require. This will give us the date of manufacture, model number and the individual build number which will help us correctly ascertain the specification of the vehicle, with this information we can access the technical drawings to ensure the parts we send are correct.

How to Find Your Serial Number

Every vehicle we build is fitted with a manufacturers plate/sticker, please see the examples below of the types you should be looking for.

Earlier vehicles will be fitted with an aluminium plate as shown opposite, we will need the full serial number to identify the vehicle.

Later vehicles will have a sticker with a full 17 digit VIN (Vehicle Identification Number) as shown opposite, numbers 5 - 9 represent the serial number in this example 08003. Some earlier vehicles may have a sticker but have a serial number in the older format, if a vehicle has lost the origional plate we can now only supply the sticker version.

How to Locate the Manufacturers Plate

Please see the examples below showing the location of the manufacturers plate on Rigid & Drawbar and Semi Trailers.
To help us identify the parts you require we often need to know in what area of the vehicle the part is located. In this section we go through some of the common terminology used when talking about a car transporter.

The decks of a car transporter are often referred to in the loading order, there are also common names for the decks, please see the examples below illustrating these:
There are two main types of Semi-Trailers available in our range, some of the terminology used to describe the area of the vehicle the required part is located is different to a drawbar.

Voyager Semi-Trailers combine a solid top deck with a whale and lead on ramp from a drawbar trailer, there are some different versions of the Plus 9 Semi-Trailer but they all feature a solid top and middle deck.

**Semi-Trailer Deck Names & Terminology**

5 Car Rigid